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Obligation of QEHS

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1. Send a representative to the organisation at their discretion but in any case, not less than once in any year in which the organisation is marketing and selling products or services for which registration is granted for the purpose of verifying that the obligations relevant to the certificate of registration are being carried out. This visit may be charged to applicant.
2. Give adequate information (audit plan & schedule) of stage 1 & 2, surveillances, special & recertification audit visits by any QEHS auditor and/or audit team.
3. Notify the organisation of any changes in an applicable standard which in the opinion of the certification manager is reasonable and sufficient to modify or adjust its processes and procedures to meet the revised requirements.
4. Not disclose any information or records concerning the organisation, other than information which is in public domain. And shall not disclose any of clients' information or records to anyone except to accreditation body for which the client has required the accredited certificate.
5. Notify the organisation at his discretion of customer complaints relating to the conforms of products, process or service with the order requirement.
6. Maintain a records certified organisations & give information (valid / suspension / withdrawal) of certified client on request or publicly on website.

The detailed procedure and information describing QEHS audit processes and certification processes for granting, maintaining, extending, renewing, reducing, suspending or withdrawing certification, and about the certification activities, types of management systems and geographical areas in which QEHS operates can be obtained on request by sending email to: info@qehsm.com or write a mail at :

QEHS MANAGEMENT FZE LLC

AMC-BLA-B.C-6010410, Business District: Ajman Media City, UAE
www.qehsm.com | info@qehsm.com

7. Replay & give justification on requested appeals & complaints and keep records.